



Indian Chamber of Commerce

ICC Training Courses for 2012-13
(In-house and Open)

Training Courses on Quality

Topics

- **ISO 9001:2008 Quality Management Internal Auditor**
- **Business Excellence Maturity Model**
- **Process Mapping as per ISO 9001:2008**

Training Courses on Environment

Topics

- **ISO 14001:2004-Environment Management System Internal Auditor**
- **Energy Management**
- **Water Management**

Training Courses on Health & Safety

Topics

- **Emergency Preparedness**
- **Work Permit System**
- **Contactors Management**
- **Handling Hazardous Chemicals**
- **Hazard Identification & Risk Analysis**
- **Fire Safety for Industry**
- **Work at Height**
- **Safe Lifting Operation**

Training Courses on Sustainability & CSR

Topics

- **SA 8000 Internal Auditor Training Programme**
- **Workshop on CSR**
- **Workshop on Sustainability Reporting**

Training Courses on Information Technology

Topics

- Internal Auditor Training on TL 9000
- ISO 27001:2005 Internal Auditor
- Workshop on ISMS Controls

Training Courses on Organisational Development

Topics

- Presentation Skill
- Planning & Time Management
- Effective Communication Skill
- Leadership Skill
- Negotiation Skill
- Project Management
- Competence Management
- Sales Technique
- Finance for Non-Finance
- Supervisory Skill Development
- Train the Trainer
- Stress Management
- Interviewing Technique

**For further details on training schedule and fees,
contact –**

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